

Email sent on Dec 19, 2012

Robin,

First, best wishes for a wonderful holiday season and a very happy new year!

I also wanted to let you know I enjoy reading your articles in FHCA Pulse, especially liked your latest on ZPIC audits. I thought it was very well written.

Happy Holidays!

**Mitch Bernatsky**  
Regional Sales Manager  
Aegis Therapies

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